

**IGNITION KEY BINDING IN IGNITION CYLINDER
WHEN TURNING TO START POSITION ONLY—BUILT
ON OR BEFORE 8/3/2009**

TSB 09-19-15

FORD:

2008-2010 Focus, Escape

MERCURY:

2008-2010 Mariner

ISSUE

Some 2008-2010 Focus, Escape, and Mariner vehicles built on or before 8/3/2009 may exhibit an ignition key that is binding in the ignition cylinder when attempting to turn to the Start position only. This may be due to a damaged steering column lock module. The brake shift interlock is not affected.

ACTION

Follow the service procedure to correct the condition.

SERVICE PROCEDURE

1. Verify steering column lock module is the source of concern.
 - a. While on level ground, position the steering wheel in the straight ahead position and remove ignition key.
 - b. Turn the steering wheel clockwise and counterclockwise to verify the steering column lock restricts rotation. The steering lock should engage before ± 15 degrees of rotation, and will be a hard metal stop in each direction.
 - c. Does the steering column lock engage in each direction?
 - (1) Yes - Do not continue with this procedure. Reference Workshop Manual (WSM), Section 501-14 for additional diagnostics
 - (2) No - Proceed to step 2.

2. Replace the steering column lock module per WSM, Section 211-05.

PART NUMBER	PART NAME
9L8Z-3511-A	Lock Module - Automatic Transmission
9S4Z-3511-A	Lock Module - Manual Transmission

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION	DESCRIPTION	TIME
091915A	2008-2010 Focus: Replace The Steering Column Lock Module (Do Not Use With Any Other Labor Operations)	1.1 Hrs.
091915A	2008-2010 Escape, Mariner: Replace The Steering Column Lock Module (Do Not Use With Any Other Labor Operations)	1.0 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
3511	01

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.